

# FME Federal Credit Union

## Online Banking Walkthrough

If a member is “auto” enrolling in Online Banking for the first time, here are the screens they will encounter.

1. Go to <https://www.shareteccu.com/fme>, or click the link provided on the FME’s web page at <https://www.fme.org/>. First time users will need to select “Click HERE to enroll now” to begin.

FME Federal Credit Union  
Serving Members since 1916  
SAFE  
SOUND  
SECURE

Welcome / Sign In

**Returning Members**

IMPORTANT NOTICE to all Online Banking Users:  
All FME members will need to re-enroll for Online Banking as of 7/1/11, as we will be upgrading our Online Banking service.  
Please click the link labeled "Click Here to Enroll Now" in the New Members area to re-enroll on or after 7/1/11.  
Thank you for your patience during this transition.

Login ID:

Login

**New Members**

**Click HERE to enroll now** →  
Welcome to FME Federal Credit Union's **NEW** Online Banking System!  
If you have any questions, please call 800.521.1800. Visit our website at [www.fme.org](http://www.fme.org) for more information on Credit Union services.

2. They will need to enter their member number, social security number (without dashes), and email address. They will then need to click the box to acknowledge the User Agreement and then click the box labeled “Sign Up”.

**Sign up for Home Banking**

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:  (no dashes)

EMAIL ADDRESS:

I acknowledge I have read and agree to the terms of the [Home Banking Disclosure](#)

Sign Up Clear Cancel

**NOTE:** The member does not need to have an email address on file with the credit union in order to Auto Enroll. But, if they do and the information entered does not match, they will get the following message. They will then need to contact the CU and the correct email address will need to be input into their Member Properties.

**Sign up for Home Banking**

⚠ Some of the data entered was incorrect. Please review and correct your information and resubmit.

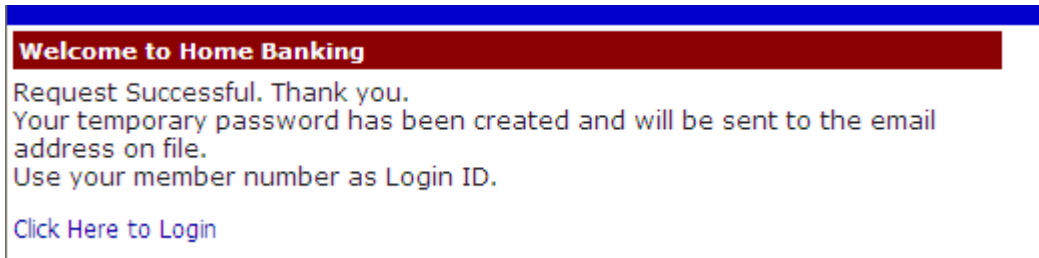
You must currently be a member of this credit union to sign up for home banking, please enter your information below.



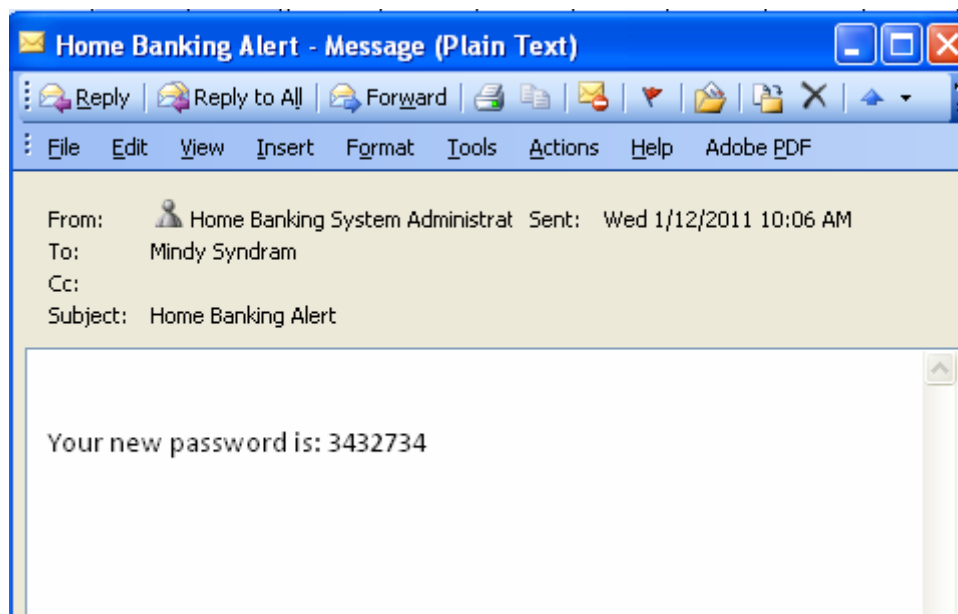
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3. The member will receive the following message letting them know they are now signed up and their temporary password is coming to their email. They can then select “Click Here to Login”.



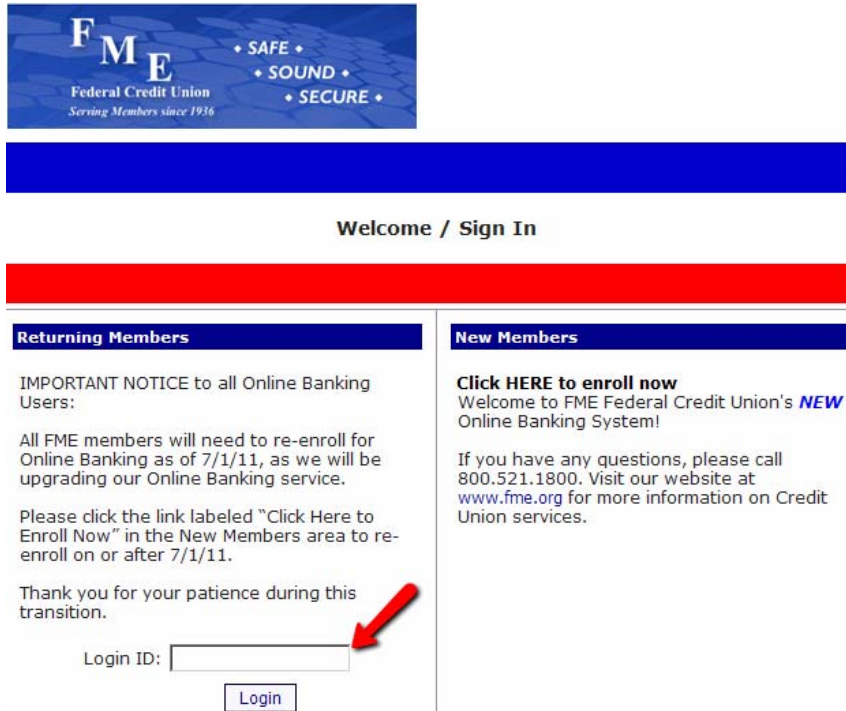
The email will look like this. NOTE: If member does not receive this email, have them check their spam folders, or contact the CU to be issued a temporary password.



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4. The login screen will then show and the member should input their member number in the field labeled "Login ID".



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• SAFE •  
• SOUND •  
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Login ID:

Login

**New Members**

**Click HERE to enroll now**  
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5. The member will then have to answer a series of three authentication questions. The member will have the choice of 8 different question options by hitting the drop down arrow next to each question. After selecting the desired question, the member will need to input their personal answer.

The member will also need to select a “confidence word”. The confidence word is a word or phrase that will show on their login screen to let the member know that they have come to the authentic site for FME Federal Credit Union’s Online Banking.

There is also a box labeled “Remember me on this computer”. This should be selected if the member is on the primary computer they will be accessing Online Banking from. If they login from another computer, the system will make them answer one of their Authentication Questions to verify who they are.

Then click “Save” when complete.

### Enrollment

You must now select your authentication questions and a confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Then you must select a confidence word. These extra validations will ensure you’ve connected to the authorized home banking site.

AUTHENTICATION QUESTION 1	What is the name of your first pet? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? ▼
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

After completing Authentication Questions, the member will receive the following screen and they can then select “Click Here to Login”.

**Request Successful. Thank you.**

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)



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6. The login screen will then show and the member should verify their confidence word and input their password.

### Verify Confidence Word and Enter Password

 Please enter the Login ID name and Password.

Please call your credit union to be set up for home banking.

Returning Members	New Members
<p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.</p> <p>Confidence Word: <b>bsdc</b></p> <p>Password: <input type="password"/></p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p> <p><a href="#">Forgot Your Password?</a></p>	<p><b>Click HERE to enroll now</b> If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

If the member did not select “Remember me on this computer”, a security check will be performed and the member will need to answer one of the authentication questions they selected earlier, along with inputting their email address.

Returning Members	New Members
<p><b>Security Check</b></p> <p>Please call your credit union to be set up for home banking.</p> <p>You are seeing this page because you have not previously used this computer to log into home banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select 'Remember me on this computer.'</p> <p>What is the name of your first pet?</p> <p>Answer: <input type="text"/></p> <p>E-Mail Address: <input type="text"/></p> <p><input type="checkbox"/> Remember me on this computer.</p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p>	<p><b>Click HERE to enroll now</b> If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

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- When logging in for the first time with a temporary password, the member will be forced to select a new password. It must be at least 7 characters long and have mixed case.

**Your password has expired, you must change it now.**

Login ID

Current Password

New Password

Reenter New Password

After the password is changed, they will receive the following confirmation:

**Your password has been successfully changed. Click [here](#) to return to the Home page.**

- The member should then be able to access their information:

Home Accounts Transfers Statements Applications Services Mail Alerts Stop Pay Logout

Welcome to Online Banking. Last Login: 9:27 AM January 12, 2011  
Last Failed Login: N/A

Account Information		
My Accounts	Available Balance	Current Balance
Prime Share	\$0.00	\$0.00
Draft Account	\$0.00	\$0.00

Messages  
0 New Messages

Email Address  
msyndram@bradfordscott.com

Credit Union News

Browser Information